

Platter Troubleshooting guide:

If the platter should not operate properly, first check the following guide to determine the cause. If, after checking the guide, operation is still not proper, contact your dealer or an authorized theatre equipment service person.

Problem

Solution:

Platter does not Power-up	Power switch "off"
	Platter fuse open
	Breaker in console off
	Breaker in wall box off
	AC line cord plug not properly connected

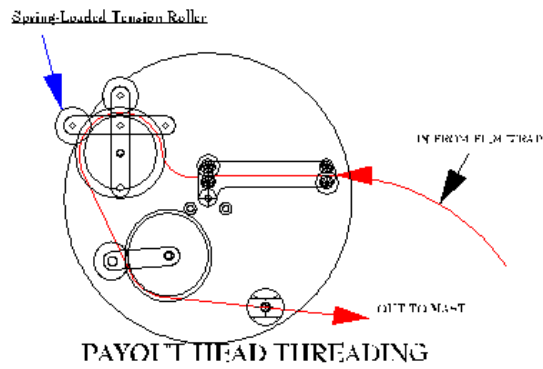
Platter does not operate in Pay-Out	Pay-out head not fully inserted
	Take-up slider not fully seated
	Sensor roller not turning
	Motor not engaged or plugged in
	Loose, damaged, or missing motor drive puck
	Pay-out head out of adjustment
	Gradient damaged or missing on target puck
	Loose, damaged, or missing internal wiring
	Tension sensor not at bottom position

Platter does not operate in Take-up	Slider not in operating range
	Motor not engaged or plugged in
	Loose, damaged, or missing motor drive puck
	Tension sensor not at bottom position
	Loose, damaged, or missing internal wiring
	Check for film wrap or jam

Film overfeeds during pay-out	Payout head not threaded correctly. (click button below for threading diagram)
	Film not under tension roller on P.O. head
	Tension Roller not against film

Film "Brain-wraps" during Pay-out	Payout head not threaded correctly. (click button below for threading diagram)
	Pay-out head not fully seated
	P.O. Head arm jammed or sticks

Pay-out Head Film Threading Diagram:



Make-Up Table does not Power-up	Power switch off
	Main fuse open
	Plug not fully seated in power input module
	No power at outlet being used
	Problem with main board in MUT

Make-Up Table operates incorrectly	Film threaded incorrectly
	Exit roller assembly not clamped or correctly aligned with platter deck
	Speed control not reset after using the brake
	MUT in wrong mode (Make-up vs, Break down)
	Wrong spindle assembly (shaft dia) or drive "dog" position
	Spindle assembly not fully seated in locking collar